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## 1. Essential Connections Portal – Collection Statement

- 1.1 Essential Energy (ABN 37 428 185 226) (“**Essential Energy**”, “**we**”, “**us**” or “**our**”) is providing you with access to this online connections portal (**Essential Connections Portal**) in your capacity as our customer or business partner (or as an authorised representative of our customer or business partner).
- 1.2 When you access and use our Essential Connections Portal we will collect, use, disclose and handle your personal information as set out in this Collection Statement and in accordance with our [Privacy Policy](#) and our obligations under the *Privacy Act 1988* (Cth) (**Privacy Act**).
- 1.3 By accessing and using the Essential Connections Portal you consent to Essential Energy collecting, using, disclosing and handling your personal information, including your name and contact details, email address, phone number, home or office address, to manage its business relationship with you, including for one or more of the following purposes:
  - 1.3.1 to administer and operate the Essential Connections Portal including allowing you to use the full functionality of the Essential Connections Portal and to interact with other users of the Essential Connections Portal including Essential Energy’s employees;
  - 1.3.2 to comply with Essential Energy’s obligations in relation to the connections process, and its own regulatory and legal obligations, including by disclosing your personal information and other information you provide to our employees, contractors, authorised representatives and agents, third party service providers, relevant regulators and authorities;
  - 1.3.3 to communicate with you and for our internal business management;
  - 1.3.4 to provide you with information about Essential Energy’s other products and services, unless you notify Essential Energy that you do not wish to receive such information. You consent to Essential Energy providing such information by direct mail, telemarketing, email, SMS and MMS messages or in person, unless you notify Essential Energy that you do not wish to be contacted in one or more of these ways; and
  - 1.3.5 as otherwise permitted or authorised by law.
- 1.4 If you do not provide us with your personal information, we will not be able to provide you with access to the Essential Connections Portal.
- 1.5 More information about the way in which we handle your personal information is provided in our [Privacy Policy](#) which also sets out how you may access or correct your personal information, or make a complaint about a privacy matter. For any enquiries or requests please contact us at [privacy@essentialenergy.com.au](mailto:privacy@essentialenergy.com.au) or phone us on 132 391.