

Media Release



22 March 2018

New members sought for Customer Advocacy Group

Essential Energy is seeking people to represent customers and key consumer groups on electricity network issues as part of its Customer Advocacy Group.

General Manager Customer and Stakeholder Engagement, Roger Marshall, said the group provided Essential Energy with a valuable insight into customers' views on energy issues.

"The Customer Advocacy Group provides a proactive forum to consult and engage with our customer base around matters related to electricity supply and associated services in regional and rural NSW," Roger said.

"We are currently seeking expressions of interest from individuals to represent customers within Essential Energy's distribution network – which covers 95 per cent of NSW and parts of Southern Queensland – to be part of the 12-member group."

The Customer Advocacy Group meets regularly and represents consumer groups, low-income households, Indigenous and ethnic groups, people with disabilities, residential and business customers, those in rural and remote areas, and primary producers.

"We are looking for people who have an interest in electricity network issues and a focus on servicing customer groups and organisations within regional and rural communities," Roger added.

To download a copy of the Customer Advocacy Group charter and member role description, visit essentialenergy.com.au/cag. Applications are open until 5pm Thursday, 12 April 2018 and can be completed via the online form.

Media contact: Simone Plews, Corporate Media Manager
02 6588 6733 or 0457 514 993



Caption: Essential Energy wants people to represent customers and key consumer groups on electricity network issues as part of its Customer Advocacy Group.

Essential Energy is the operator of one of Australia's largest electricity networks spanning 95 per cent of New South Wales' land mass. Owned by the New South Wales Government, Essential Energy also provides water and sewerage services to customers in far western New South Wales.