

B2B Codes for Ancillary Network Services - 1 July 2026

1. Price schedule and Product codes for ancillary network services - fee based effective 1 July 2026

Customer requested services related to the distribution of electricity such as meter test, special meter reading and disconnection visit will be charged for at the AER determined rates in the table below.

Table 1-1: Charges for customer related services

Product Code	Customer related service - fee based charges	\$
SRMBH	Special Meter Read (includes wasted visit)	39.30
MIRBH	Move in Meter Read	39.30
MORBH	Move out Meter Read	39.30
MTBH	Special Meter Test - 1 st meter (per meter)	1,045.84
MTABH	Special Meter Test - each additional meter	500.23
SMTCT	Special Meter Test - CT Meter (per meter)	928.92
OPCBH	Off peak conversion	141.99
SVDNPBH	Disconnect - Site visit	80.00
SVRBH	Reconnect - Site visit	80.00
DMBH	Disconnect - Complete	92.19
RMMBH	Reconnect - Complete	84.14
TDMBH	Disconnect - Technical	92.19
TRMBH	Reconnect - Technical	84.14
DVSBH	Disconnect - Vacant Premise	80.00
RVSBH	Reconnect - Vacant Premise	84.14
DPPBM	Disconnect - Pole Top/Pillar Box	372.72
RPBH	Reconnection - Pole Top/Pillar Box	372.72
RMAH	Reconnection - Outside business hours	212.98
SITEST	Site Establishment per NMI	97.68

Rates are exclusive of GST

Table 1-2: Emergency maintenance of failed metering equipment not owned by the distributor (contestable meters)

Product Code	Customer related service - fee based charges	\$(per job)
UOMFBH	Unplanned Outage - Meter Fault (Normal Time) Site attendance	531.60
UOMFAH	Unplanned Outage - Meter Fault (Overtime) Site attendance	714.63
UOHMFBH	Unplanned Outage - Meter HW Fault (Normal Time) Site attendance	531.60
UOHMFAH	Unplanned Outage - Meter HW Fault (Overtime) Site attendance	714.63
UOUTRBH	Unplanned Outage - Retailer outage impacting non retailer customer (Normal Time) Site attendance	442.45
UOUTRAH	Unplanned Outage - Retailer outage impacting non retailer customer (Overtime) Site attendance	586.24
UODEBH	Unplanned Outage - remote De-energisation (Normal Time) Site attendance	442.45
UODEAH	Unplanned Outage - remote De-energisation (Overtime) Site attendance	586.24

Rates are exclusive of GST

Table 1-3: Distributor arranged outage for purposes of replacing meter

Product Code	Customer related service - fee based charges	\$ (per job)
RDPICAN	Retailer Requested Distributor Planned Interruption - Cancellation after notification	630.14
RDPIVBH	Retailer Requested Distributor Planned Interruption - Initial Visit (Normal Time)	551.22
RDPIVAH	Retailer Requested Distributor Planned Interruption - Initial Visit (Overtime)	734.23
RDPICBH	Retailer Requested Distributor Planned Interruption - Isolation Complete (Normal Time)	472.31
RDPICAH	Retailer Requested Distributor Planned Interruption - Isolation Complete (Overtime)	642.24
RDPICAL	Retailer Requested Distributor Planned Interruption - Isolation Complete (Additional Labour required)	R4 per hour
RDPIEC	Retailer Requested Distributor Planned Interruption - Early Cancellation	64.09
RDPINBH	Retailer Requested Distributor Planned Interruption - MC no attendance (Normal Time)	436.81
RDPINAH	Retailer Requested Distributor Planned Interruption - MC no attendance (Overtime)	593.68
RDPIOIAI	Retailer Requested Distributor Planned Interruption – One In All In	Refer Table 2.1

Rates are exclusive of GST

2. Applicable Labour Rates

Network services are services performed by Essential Energy to facilitate contestable works such as design certification, inspection of works and provision of access permits. These services are required to ensure that an appropriate level of reliability, quality of supply and safety is maintained when operating the network. These services will be charged for at the hourly rates in the tables below as determined by the AER.

Table 2-1: Applicable Labour Rates

Labour Class	Normal Time rate \$	Overtime hourly rate \$*
Administration (R1)	130.24	202.85
Indoor Technical Specialist (R2a)	207.90	297.73
Outdoor Technical Specialist (R2b)	233.83	355.86
Engineer (R3a)	268.54	326.23
Senior Engineer (R3b)	326.24	396.32
Engineering Manager (R3c)	375.15	489.21
Field Worker (R4)	212.98	291.43
Materials	Per Item	81.04%
Contractor	Per Job	61.00%
Materials & other contractor costs are charged at purchase price / contractor costs + %		

Rates are exclusive of GST

*Essential Energy may impose an overtime hourly rate for services provided outside the hours of 7.30am and 4pm on a working day.