Briefing

Training for external participants – in response to COVID-19

What is happening?

The situation with the Coronavirus (COVID-19) remains a global and national health crisis.

As an organisation delivering critical services to communities throughout NSW and employing thousands of people across the State, it is crucial for rural, regional and remote NSW that Essential Energy responds effectively.

Essential Energy has enacted its Pandemic Management Plan to proactively manage our organisational response.

In line with our Pandemic Management Plan, the objectives guiding Essential Energy's ongoing response are to:

- Protect the health and wellbeing of Essential Energy employees, contractors, suppliers and the community
- Minimise the risk of Essential Energy being a source of infection for employees and the broader community; and
- Reduce the risk of operational disruption to Essential Energy and Essential Water

In line with these objectives, we initially paused all non-essential training activity and moved appropriate options to on-line content, to mitigate the need for personal attendance. This was to ensure the health and safety of our employees and mitigate the spread of COVID-19, in the best interests of our communities. At present we have recommenced training delivery, and these courses are offered via the options outlined below;

Training courses delivered on-line

*There is an expectation for online courses, that participants are in a suitable learning environment with access to either a computer or iPad.

ASP Inductions

This course is delivered via Zoom (a cloud-based video conferencing service), which removes the need to travel and provides 'social distancing'.

Access Permit Recipient (Initial and Refresher)

This course is delivered via Zoom (a cloud-based video conferencing service), which removes the need to travel and provides 'social distancing'. This will incorporate a separate online assessment including the completion of an access permit scenario.

Substation Entry Training

Both courses, Initial and Refresher, are delivered via Zoom (a cloud-based video conferencing service), which removes the need to travel and provides 'social distancing'. Site inductions will be required post initial training and prior to being authorised.



Training courses delivered face to face

ASP Refresher Course

This training is delivered as a one day session and results in the issuance of the relevant National ESI refresher units of competency.

The annual refresher includes prerequisite knowledge assessments completed prior to attending the practical assessments. A closed book Electrical Safety Rules (ESR) theory assessment will confirm understanding of network requirements including rescue and resuscitation procedures.

ASP Electrical Safety Rules Initial Course

This training is delivered as a one day session and results in the issuance of the relevant National ESI refresher unit of competency.

Work Near Overhead Powerlines Course

Initial training (two days) and refresher training (one day). Both these courses will remain paused at this stage.

Safe Work Practices Course

Initial training (two days) and refresher training (one day). Both these courses are on-demand for corporate customers only but are paused and considered on a case by case basis.

We sincerely appreciate your support as we work through this challenging period and will keep you updated with any changes.

